What you need for manual registration with GAMSTOP

Sometimes the automated GAMSTOP registration process requires manual checks to be made on identity documents.

To do this, we require the following:

1. A ‘selfie’ photo of the service user holding their photo ID*

   The document needs to be in clear, full view

   Proof of Identification (one copy to be supplied)
   - Current signed passport
   - EEA member state identity card (which can also be used as evidence of address if it carries this)
   - Current UK or EEA photocard driving licence
   - Full old-style driving licence
   - Photographic registration cards for self-employed individuals in the construction industry - CIS4
   - Benefit book or original notification letter from Benefits Agency
   - Firearms or shotgun certificate
   - Residence permit issued by the Home Office to EEA nationals on sight of own country passport
   - National identity card bearing a photograph of the applicant

2. One copy of your proof of address*

   This must be current or recently issued

   Proof of Address (one copy to be supplied)
   - Utility bill (gas, electric, satellite television, landline phone bill) issued within the last three months
   - Local authority council tax bill for the current council tax year
   - Current UK driving licence (but only if not used for the name evidence)
   - Bank, Building Society or Credit Union statement or passbook dated within the last three months
   - Solicitors letter within the last three months confirming recent house purchase or land registry confirmation of address
   - Electoral Register entry
   - Original mortgage statement from a recognised lender issued for the last full year
   - Council or housing association rent card or tenancy agreement for the current year
   - Benefit book or original notification letter from Benefits Agency (but not if used as proof of name)
   - HMRC self-assessment letters or tax demand dated within the current financial year
   - NHS Medical card or letter of confirmation from GP’s practice of registration with the surgery

The identity verification information outlined above needs to be provided within 30 days or the registration request will be closed.

Further support with problem gambling is available by contacting the National Gambling Helpline on 0808 8020 133 24 hours a day, 7 days a week
www.gamcare.org.uk