

Job Description

Job Title: Women's Programme, Training and Engagement Lead

Reports to: Team Leader

Directorate: Clinical and Communities

Job Holder: Vacant

Job purpose:

To engage organisations and professionals that work with women and girls on the topic of gambling related harm. The role will contribute to reducing gambling-related harms through stakeholder engagement and delivery of GamCare's staff training sessions.

Training and Engagement Leads will work closely with partner organisations to share knowledge and understanding about how women's issues intersect with gambling related harm and to ensure that more women and girls are able to access treatment and support. They will work with organisations to build robust referral and signposting pathways from participants to GamCare services. The successful candidate will join an enthusiastic and friendly programmes team working across Britain.

Key Duties and Responsibilities

Core

- Establish the reputation of the GamCare Women's Programme and champion the programme in settings across the region.
- Be a point of contact for people interested in GamCare's Women's project in the region and build a network of local interested organisations that work with women and girls in order to share knowledge, support and expertise.
- Promote, arrange and deliver a range of activities to women-facing professionals (e.g. social worker, support workers) in the region. Activities will include networking events, disseminating information resources, training sessions in gambling related harm, identification and brief advice.
- Deliver Brief Intervention to Women impacted by gambling related harm.
- Support learning and knowledge sharing across everyone involved who works with women and girls, to ensure that all support services are enhanced to better meet the needs of service users.
- Maintain accurate records and provide statistical information required to assist delivery and evaluation.
- Form part of the delivery team for this programme and attend Project Group meetings on a regular basis, contributing ideas, information, knowledge and feedback coming from and about your region and suggestions for improvements/amendments to content and strategy.
- Understand responsibilities to safeguarding, promoting women's welfare in relation to all advice, support, interventions and services described above.

Communications and relationships:

- Communicate effectively, sensitively and empathetically, being aware of the issues that partners working with these cohorts are addressing and ensuring practice is sensitive to the diverse needs of all individuals.
- Communicate effectively and maintain positive and supportive working relationships with clients, colleagues and professionals from other backgrounds.
- Champion the Women's Programme, GamCare Services and the subject of gambling related harms across a range of regional stakeholders and be a point of reference for local services looking to develop their knowledge and understanding of the issue.
- Liaise directly with GamCare's local services in the region and ensure the referral pathway into the service is understood and articulated to trainees.
- Undertake other duties and responsibilities in keeping with the nature of this post as maybe required from time to time e.g. giving information to local news agencies and supporting colleagues in other regions to deliver work.

Person Specification: Knowledge, Experience and Skills

Essential

Knowledge

- Demonstrable understanding of stakeholder engagement
- Knowledge of health and safety, diversity awareness and safeguarding best practice
- Knowledge of risks and impacts of mental health issues / addictions and understanding of issues affecting women
- Knowledge of learning and development approaches and tools

Experience

- Experience of delivering presentations and/or training products to multiple stakeholders in person or digitally
- Experience promoting services and engaging specific audiences
- Experience of working with vulnerable people
- Experience in championing services and demonstrating authority and expertise

Skills

- Excellent communication skills and ability to engage and work with a wide range of stakeholders, including local communities from a diverse range of backgrounds
- Excellent facilitation and presentation skills
- Ability to present evidence and contribute at meetings and events
- Excellent IT skills, including data entry
- Genuine interest in creating positive change for women

Desirable

- Understanding of addictions and/or gambling related harms
- Experience of delivering brief advice and brief intervention to individuals affected by addictions in general or gambling related harms
- Training qualification
- Support work qualification

Please note: If your role is home-based; you will also need to have good internet connection and are required to have access to an appropriate work environment.