

Job Description

Job Title: Treatment Practitioner

Reports to: Team Leader

Directorate: Clinical and Community Services

Area to be covered: Hertfordshire including The Mount Prison

JOB PURPOSE:

The post holder will be required to provide face to face, telephone and online advice, assessment and treatment and deliver group and individual interventions to problem gamblers and affected others, within the community and custodial settings, as required.

The post holder will also be required to work closely and collaboratively with a range of professionals within statutory and voluntary services.

Required to work evenings and/or weekends.

ACCOUNTABILITY:

Delivery of tasks and activities as agreed with the Team Leader or Senior Services Manager

RESPONSIBILITIES:

To provide face to face, telephone and online advice, assessment, group and individual treatment interventions to problem gamblers and affected others within community and custodial settings, as required.

Duties and Responsibilities:

Working in a way that recognises and values diversity and with an understanding of the functional model of Problem Gambling, the model of change, CBT and a commitment to Recovery, the practitioner will:

- Provide advice and information to problem gamblers and affected others
- Undertake screening, triage and comprehensive assessments of needs with individuals, families or couples
- Provide brief and longer-term structured interventions to problem gamblers and affected others
- Facilitate group-based programmes
- Deliver interventions within a custodial setting to individuals impacted by gambling, as required
- Provide case management and ensure integrated pathways
- Develop a care plan and ensure it is implemented and reviewed with the client(s) and monitor outcomes
- Signpost and refer individuals for appropriate wrap around support
- Liaise with agencies, professionals and groups as necessary.
- Maintain written records and data in a timely manner
- Participate in service promotion and information events.
- Work effectively and positively as a team member.
- Ensure that all safeguarding issues, including child protection and protection of adults at risk, are dealt with in accordance to GamCare policies and procedures, and local and national statutory requirements

General

- Keep accurate records and the necessary data for reporting and evaluation purposes.
- To undertake training as required by the organisation
- To participate in supervision as required by the organisation.
- Take responsibility for personal development and participate in PDR/appraisal process.
- To attend meetings as required by the organisation
- To work within GamCare policies and procedures
- To undertake such other duties as required by the organisation.
- To notify the manager of any untoward occurrences which may affect the service, both at a professional and administrative level
- To provide written records and reports as required by the organisation.
- To be flexible with regards to working patterns to meet the requirements of the service by working weekend and evenings
- To be willing to travel to other locations as required
- To be willing to travel to GamCare Head Office, as required
- To understand and work with the values, aims and objectives of GamCare

Information Management Systems:

- To ensure clinical records (paper-based and electronic) are updated routinely

- To provide statistical information and engage in clinical audits and service evaluations as required.

To be noted

This is not an exhaustive list of duties and responsibilities; the post holder may be required to undertake other duties which fall within the grade of the job, in discussion with the Team Leader and/or Service Manager

- This job description will be reviewed regularly in the light of changing service requirements. Any changes will be discussed with the post holder.
- The post holder is expected to comply with all relevant policies, procedures and guidelines, including those relating to Equal Opportunities, Health and Safety and Confidentiality of Information, clinical governance and research governance.

PERSON SPECIFICATION: KNOWLEDGE, SKILLS & EXPERIENCE
**Person Specification
Treatment Practitioner**

Qualifications/Experience	Method of Assessment		
	A	I	E
a) Professional qualification in Health, Social Care, Psychology, Youth or Community Care, e.g. NVQ Level 3 or above or Diploma in Mental Health Nursing, Addiction Studies or b) Demonstrable experience of working in the field of addiction or mental health with a commitment to complete NVQ level 3 Health and Social Care.	X	X	
Knowledge	A	I	E
c) Significant experience of individual client work in an addictions or social care setting with adults and or young people.	X	X	
d) Knowledge of gambling and its related issues	X	X	
e) Knowledge and understanding of the functional model of Gambling	X	X	X
f) Knowledge and understanding of the Recovery Agenda.	X	X	X
g) Experience of liaison with voluntary and statutory agencies.	X	X	
h) Experience of working with health professionals.	X		
i) Understanding and commitment to the principles of confidentiality.	X	X	X
j) Experience of engaging effectively with clients.	X	X	X
k) Knowledge and commitment to equal opportunities and anti-discriminatory practice.	X	X	
Skills and Abilities	A	I	E
a) Ability to work responsibly and flexibly in a variety of service delivery settings.		X	
b) Ability to develop and implement assessment process relevant to each setting, having regard for the personal, social and cultural needs of the client.		X	
c) Ability to write client records, reports and fulfil data requirements.		X	
d) Ability to evaluate the on-going development of primary and secondary care work.		X	

e)	Ability and confidence to present and promote the service to GPs, primary and secondary care workers, Police, Magistrates and other outside agencies.		X	X
f)	Ability and willingness to work with cognitive behavioural interventions.		X	X
g)	Ability to work within the Confidentiality Policy and Sharing Information Protocols.		X	
h)	Ability to maintain clear and consistent boundaries with clients.		X	
i)	Ability to communicate clearly and appropriately, in writing, face to face, online or on the telephone, with people from a wide range of social and cultural backgrounds.	X	X	X
j)	Ability to work positively within a team.		X	
k)	Ability to work independently, prioritise, plan and manage own workload.		X	
l)	Ability to undertake training and maximise learning.		X	
m)	Ability to use supervision constructively.		X	
n)	Ability to provide a flexible and adaptable approach to ensure services are accessible and responsive to client needs.		X	X
Circumstances		A	I	E
a)	Ability to work on own initiative.		X	
b)	Self-confident and ability to display appropriate level of self-assurance.		X	X
c)	Ability to work flexibly to meet the needs of the service and travel as required.		X	
d)	Absence of an addiction problem for at least two years.		X	
e)	No criminal record that prevents work with our client group or which would impact on ability to perform in the role or harm our reputation.	X		
f)	Postholder must live within a reasonable and accessible distance to the service.	X		

Key for Method of Assessment: A-Application form I-Interview E-Exercises