

Job Description

Job Title: Education and Training Lead

Reports to: Quality and Performance Team Leader

Directorate: Clinical and Communities

Job Purpose:

To engage young people and youth-facing professionals in the specified region on the topic of preventing gambling-related harm through promotion, arrangement, and delivery of GamCare's young people's workshops and staff training sessions.

The Education and Training Lead will contribute to an enthusiastic and friendly local and national team of facilitators working across Britain.

Key Duties and Responsibilities

Core

- Establish and/or reinforce the reputation of the GamCare Youth Outreach programme in youth work settings across the region.
- Promote, arrange and deliver training sessions on gambling-related harm to youth-facing professionals (e.g. youth workers, teachers, social workers) in the region.
- Promote, arrange, and deliver young peoples' workshops in building knowledge and critical thinking to enable safer gambling to 11-19-year olds in the region.
- Maintain accurate records and provide statistical information required to assist delivery and evaluation.
- Be a point of contact for people interested in GamCare's young people's projects in the region
- Form part of the delivery team for this programme and attend the Youth Outreach Project Group meetings on a quarterly basis and other remote team meetings as required, contributing feedback about your region and suggestions for improvements/amendments to content and strategy
- Liaise regularly with Quality and Performance Team Leader to ensure the most effective and highest quality service possible.
- Understand responsibilities to Child Protection and Safeguarding, promoting children and young people's welfare in relation to all advice, support, interventions, and services described above.

COMMUNICATION AND RELATIONSHIPS:

- Communicate effectively, sensitively, and empathetically with young people from different backgrounds, ensuring practice is sensitive to the diverse needs of all individuals.
- Communicate effectively and maintain positive and supportive working relationships with clients, colleagues, and professionals from other backgrounds.
- Work collaboratively with other Education and Training Leads and programmes in order to ensure that local organisations receive the most appropriate, high-quality information that is relevant to their staff and clients.

- Champion the Youth Outreach Programme, GamCare and partner services and other products and programmes that support the GamCare partner network and the subject of gambling-related harm across a range of regional stakeholders and be a point of reference for local services looking to develop their knowledge and understanding of the issue.
- Liaise directly with GamCare's local services in the region and ensure the referral pathway into the service is understood and articulated to trainees.

To be noted

This job description will be reviewed regularly in the light of the changing service requirements. Any changes will be discussed with the post holder

This is not an exhaustive list of duties and responsibilities the post holder may be required to undertake other duties which fall within the grade of the job, in discussion with the Team Leader.

Person Specification: Knowledge, Experience and Skills

Essential

- Youth Work qualification or equivalent experience working with children and young people in a similar setting

Experience

- Experience with delivering training products
- Experience promoting services and engaging specific audiences
- Experience of working with young people or in youth settings
- Experience in championing programmes and demonstrating authority and expertise

Skills

- Excellent facilitation skills
- Excellent public speaking and presentation skills
- Excellent IT skills, including data entry
- Ability to establish and maintain good external relationships with third parties
- Proven self-starter, confident and able to develop, assess and evaluate different project options
- Ability to act as ambassador for the programme across different settings and stakeholders
- Genuine interest in working with young people and making positive change in a community
- Ability to take a non-judgemental approach to gambling, gambling-related harm, and those with gambling issues

Desirable

- Training qualification
- Understanding of addictions in general
- Understanding of gambling-related harm
- Experience of working with those affected by addictions in general or gambling-related harm

